

Sample Complaint Letter for Defective Household Item Covered by Warranty

Your Name
Your Address
City, State, ZIP Code
Email Address
Phone Number
Date

Recipient Name
Recipient Title (if known)
Company Name
Company Address
City, State, ZIP Code

Subject: Complaint Regarding Defective Household Item Under Warranty

Dear [Recipient Name],

I am writing to formally notify you of an issue with a household product I purchased from your company, which is currently covered by warranty. Below are the details of the product and the defect encountered:

- **Product Name:** [Product Name/Model]
- **Serial/Model Number:** [Serial/Model Number]
- **Date of Purchase:** [Purchase Date]
- **Place of Purchase:** [Store/Website Name]

After only [duration since purchase], I noticed the following issue(s):

[Briefly describe the defect or malfunction and any troubleshooting steps you have already attempted.]

According to the warranty policy provided at the time of purchase, this issue should be covered. I have attached copies of the purchase receipt and warranty information for your reference.

I kindly request that you rectify this issue by [repairing/replacing/refunding] the defective item as outlined in the warranty agreement. Please inform me of the procedure for returning the product and the estimated timeline for resolution.

I look forward to your prompt response and a satisfactory resolution to this matter. Should you require further information, please do not hesitate to contact me at the number or email provided above.

Thank you for your attention to this matter.

Sincerely,
[Your Name]