

# Apology Letter for Late Utility Bill Payment with Reconnection Request

This **apology letter for late utility bill payment with reconnection request sample** serves as a formal written apology to the utility company for delayed payment, explaining the reason for the delay and expressing sincere regret. The letter typically includes a commitment to settle the outstanding amount promptly and a polite request for service reconnection. It is an essential communication tool to maintain a positive relationship with the utility provider while ensuring the restoration of vital services such as electricity, water, or gas.

## Sample Letter

[Your Name]  
[Your Address]  
[City, State, ZIP Code]  
[Account Number]  
[Date]

[Utility Company Name]  
[Company Address]  
[City, State, ZIP Code]

Subject: Apology for Late Payment and Request for Reconnection of Services

Dear Sir/Madam,

I am writing to sincerely apologize for the late payment of my utility bill associated with account number [Account Number]. Due to [briefly mention the reason, e.g., unforeseen financial difficulties, unexpected circumstances], I was unable to settle the balance on time.

I deeply regret any inconvenience this delay may have caused and assure you that it was not intentional. I have now paid the outstanding amount of [amount] on [payment date], and the receipt/reference number is [payment reference number].

I kindly request that you consider my situation and arrange for the prompt reconnection of my [specify service: electricity, water, gas] as soon as possible. This service is essential for my household, and I assure you that I will make every effort to ensure timely payments in the future.

Thank you for your understanding and assistance. Please let me know if you require any further information or documentation regarding my recent payment.

Yours faithfully,  
[Your Name]