

Formal Complaint Letter for Poor Restaurant Food Quality

[Your Name]
[Your Address]
[City, State, ZIP Code]
[Email Address]
[Phone Number]
[Date]

[Manager's Name]
[Restaurant Name]
[Restaurant Address]
[City, State, ZIP Code]

Dear [Manager's Name],

I am writing to formally express my dissatisfaction with the food quality I encountered during my recent visit to your restaurant, [Restaurant Name], on [Date of Visit]. As an avid patron who has previously enjoyed your establishment, I was disappointed by the experience, which did not meet the standards I have come to expect.

During my visit, I ordered [Specify Dish(es)] and was quite dismayed by several issues:

- The food was [undercooked/overcooked/stale/etc.].
- [Specify any other problem, e.g., "The vegetables appeared wilted and lacked freshness."]
- [Describe the impact, e.g., "As a result, I was unable to enjoy my meal and had to leave the majority of it uneaten."]

As a paying customer, I believe it is reasonable to expect high-quality meals and attentive service. Unfortunately, this experience has affected my perception of your restaurant. I am hopeful that calling these concerns to your attention will prompt a review of current standards and encourage improvements where needed.

I would appreciate your response to this matter and information on how you plan to address this issue to prevent similar incidents in the future. I look forward to your reply and to enjoying a better experience on my next visit.

Sincerely,
[Your Name]