

[Your Name]
[Your Address]
[City, State, ZIP Code]
[Email Address]
[Phone Number]
[Date]

[Service Provider's Name]
[Company Name]
[Customer Service Department]
[Company Address]
[City, State, ZIP Code]

Subject: Formal Complaint Regarding Unaddressed Internet Connectivity Problems

Dear [Service Provider's Name],

I am writing to formally express my dissatisfaction with the internet service provided to me at the above-mentioned address. For an extended period, I have been experiencing significant internet connectivity problems, which have severely disrupted my daily activities and negatively affected my work productivity.

Despite submitting multiple reports (reference numbers: [insert reference numbers, if any]) and requesting technical support on numerous occasions, the underlying issues remain unresolved. The ongoing disruptions-ranging from slow speeds and frequent disconnections to outright service outages-have caused considerable frustration and inconvenience.

The lack of reliable and consistent internet service does not meet the standards promised in our service agreement. I kindly request your urgent attention to this matter and a comprehensive resolution to restore and maintain the quality of service to the standard expected of your company.

I trust you will address this complaint promptly. If the issue is not satisfactorily resolved within [reasonable timeframe, e.g., 7 business days], I may need to consider escalating the matter to the relevant regulatory authorities or exploring alternative service providers.

Please provide a written response outlining the steps you will take to resolve these ongoing issues. I look forward to your immediate attention and an effective solution.

Sincerely,

[Your Name]