

Sample Letter for Refund Due to Faulty Electrical Item

[Your Name]
[Your Address]
[City, State, ZIP Code]
[Email Address]
[Phone Number]
[Date]

[Seller/Manufacturer Name]
[Company Name]
[Company Address]
[City, State, ZIP Code]

Subject: Request for Refund – Faulty Electrical Item

Dear [Seller/Manufacturer],

I am writing to formally request a refund for the **[product name and model]** that I purchased from your store/website on **[purchase date]** (Order Number: [order number]). The item developed a fault on **[date fault discovered]**, and despite following all instructions for use and care, it has not functioned as expected.

The specific issue with the product is as follows:

[Provide a brief description of the fault/defect].

I have attached a copy of my purchase receipt and photographs documenting the fault. Under the Consumer Rights Act, I am entitled to a refund for faulty goods. I kindly request that you process a full refund to my original payment method at your earliest convenience.

Please let me know if any further information is required. I look forward to your prompt response and resolution to this matter.

Thank you for your attention.

Sincerely,
[Your Name]