

Letter of Complaint for Slow Internet Speed

A letter of complaint for slow internet speed addresses issues customers face with inadequate internet performance, disrupting work or daily activities. Such a letter clearly states the problem, provides details about the slow connections experienced, and requests timely resolution or service improvement. Below is a sample letter for reference:

Sample Letter

[Your Name]
[Your Address]
[City, State, ZIP Code]
[Email Address]
[Phone Number]
[Date]
Customer Service Department
[Internet Service Provider's Name]
[Provider's Address]
[City, State, ZIP Code]
Subject: Complaint Regarding Slow Internet Speed
Dear Sir/Madam,
I am writing to formally bring to your attention the persistent issue of slow internet speed I have been experiencing at my residence. I have been a customer of [ISP Name] for [duration]. Over the past [duration, e.g., three weeks], I have observed a significant drop in internet speed, far below the plan I have subscribed to ([plan details, e.g., 100 Mbps]). This [duration] I kindly request that you investigate this matter urgently and take the necessary steps to restore the internet speed to the promised level. Please let me know if you require any [duration]. I look forward to a prompt resolution and a reply from your end at the earliest.
Thank you for your attention.
Sincerely,
[Your Name]