

# Letter of Complaint for Slow Internet Speed

A **letter of complaint for slow internet speed** addresses issues customers face with inadequate internet performance, disrupting work or daily activities. Such a letter clearly states the problem, provides details about the slow connections experienced, and requests timely resolution or service improvement. Below is a sample letter for reference:

## Sample Letter

[Your Name]  
[Your Address]  
[City, State, ZIP Code]  
[Email Address]  
[Phone Number]  
[Date]  
Customer Service Department  
[Internet Service Provider's Name]  
[Provider's Address]  
[City, State, ZIP Code]  
Subject: Complaint Regarding Slow Internet Speed  
Dear Sir/Madam,  
I am writing to formally bring to your attention the persistent issue of slow internet speed I have been experiencing at my residence. I have been a customer of [ISP Name] for [duration, e.g., three weeks]. Over the past [duration, e.g., three weeks], I have observed a significant drop in internet speed, far below the plan I have subscribed to ([plan details, e.g., 100 Mbps]). This has caused considerable inconvenience, particularly when [describe impact, e.g., working from home or streaming services]. I kindly request that you investigate this matter urgently and take the necessary steps to restore the internet speed to the promised level. Please let me know if you require any further information or documentation. I look forward to a prompt resolution and a reply from your end at the earliest.  
Thank you for your attention.  
Sincerely,  
[Your Name]