

Letter of Complaint for False Items on Grocery Receipt

This guide provides a detailed **letter of complaint for false items on grocery receipt**, helping consumers address discrepancies in their purchase records. The sample letter demonstrates how to clearly communicate the issue of being charged for items not purchased, request a refund or correction, and maintain a polite yet firm tone. This ensures effective resolution with the grocery store, protecting your rights as a customer and promoting accurate billing practices.

Template: Letter of Complaint for False Items on Grocery Receipt

Your Name

Your Address

City, State, ZIP Code

Email Address

Phone Number

Date

Manager's Name

Store Name

Store Address

City, State, ZIP Code

Dear [Manager's Name],

I am writing to bring to your attention a discrepancy I found on my recent grocery receipt from your store dated **[Date of Purchase]**, transaction number **[Receipt/Transaction Number]**.

Upon reviewing my receipt, I noticed I was charged for the following item(s) that I did not purchase:

- [Item 1]: \$[Amount]
- [Item 2]: \$[Amount]

I kindly request a review of this transaction and a refund or correction for the above charges. Please find attached a copy of my receipt for your reference.

I appreciate your prompt attention to this matter and look forward to your response within the next few days. Thank you for addressing this issue.

Sincerely,

[Your Name]

Sample: Letter of Complaint for False Items on Grocery Receipt

Jane Doe

123 Main Street

Springfield, IL 62701

janedoe@email.com

(555) 123-4567

June 4, 2024

Mr. John Smith

FreshMarket Grocery

789 Maple Avenue

Springfield, IL 62701

Dear Mr. Smith,

I am writing to bring to your attention a discrepancy I found on my grocery receipt from your store dated June 2, 2024 (transaction #853729). Upon reviewing my receipt, I noticed I was charged for an item I did not purchase:

- Organic Walnuts 16oz: \$12.99

I kindly request a review of this transaction and refund for the above charge. I have attached a copy of my receipt for your reference.

I appreciate your prompt attention to this matter and look forward to your response within the next few days. Thank you for addressing this issue.

Sincerely,
Jane Doe