

# Letter of Complaint for False Items on Grocery Receipt

This guide provides a detailed **letter of complaint for false items on grocery receipt**, helping consumers address discrepancies in their purchase records. The sample letter demonstrates how to clearly communicate the issue of being charged for items not purchased, request a refund or correction, and maintain a polite yet firm tone. This ensures effective resolution with the grocery store, protecting your rights as a customer and promoting accurate billing practices.

## Template: Letter of Complaint for False Items on Grocery Receipt

**Your Name**

Your Address  
City, State, ZIP Code  
Email Address  
Phone Number

**Date**

**Manager's Name**

Store Name  
Store Address  
City, State, ZIP Code

Dear [Manager's Name],

I am writing to bring to your attention a discrepancy I found on my recent grocery receipt from your store dated **[Date of Purchase]**, transaction number **[Receipt/Transaction Number]**.

Upon reviewing my receipt, I noticed I was charged for the following item(s) that I did not purchase:

- [Item 1]: \$[Amount]
- [Item 2]: \$[Amount]

I kindly request a review of this transaction and a refund or correction for the above charges. Please find attached a copy of my receipt for your reference.

I appreciate your prompt attention to this matter and look forward to your response within the next few days. Thank you for addressing this issue.

Sincerely,  
[Your Name]

## Sample: Letter of Complaint for False Items on Grocery Receipt

**Jane Doe**

123 Main Street  
Springfield, IL 62701  
janedoe@email.com  
(555) 123-4567

June 4, 2024

**Mr. John Smith**

FreshMarket Grocery  
789 Maple Avenue  
Springfield, IL 62701

Dear Mr. Smith,

I am writing to bring to your attention a discrepancy I found on my grocery receipt from your store dated June 2, 2024 (transaction #853729). Upon reviewing my receipt, I noticed I was charged for an item I did not purchase:

- Organic Walnuts 16oz \$12.99

I kindly request a review of this transaction and refund for the above charge. I have attached a copy of my receipt for your reference.

I appreciate your prompt attention to this matter and look forward to your response within the next few days. Thank you for addressing this issue.

Sincerely,  
Jane Doe