

Sample Complaint Letter for Delay in Furniture Delivery

[Your Name]
[Your Address]
[City, State, ZIP Code]
[Email Address]
[Phone Number]
[Date]

[Store Manager's Name]
[Furniture Store Name]
[Store Address]
[City, State, ZIP Code]

Subject: Complaint Regarding Delay in Furniture Delivery (Order #[Order Number])

Dear [Store Manager's Name],

I am writing to express my dissatisfaction regarding the significant delay in the delivery of my furniture order (Order #[Order Number]), which was placed on [Order Date]. According to the purchase agreement, the expected delivery date was [Expected Delivery Date]. However, as of today, I have yet to receive my order or any substantial update regarding its delivery status.

The delay has caused considerable inconvenience, as I had planned to furnish my home/office in accordance with the original delivery schedule. I have contacted your customer service department multiple times but have not received a satisfactory response or a clear update about my order.

I respectfully request that you provide an immediate update on the status of my order, along with a new and reliable delivery timeline. If the delay persists, I would appreciate a gesture of goodwill, such as a discount or compensation, to make up for the inconvenience caused.

I trust you understand the importance of timely service and customer satisfaction, and I hope this issue can be resolved promptly. Please contact me at your earliest convenience with an update.

Thank you for your immediate attention to this matter.

Sincerely,

[Your Name]