

Example Complaint Letter for Poor Hotel Room Cleanliness

[Your Name]
[Your Address]
[City, State, ZIP Code]
[Email Address]
[Phone Number]
[Date]

Manager
[Hotel Name]
[Hotel Address]
[City, State, ZIP Code]

Dear Sir or Madam,

I am writing to formally bring to your attention the unsatisfactory condition of cleanliness I experienced during my recent stay at [Hotel Name], from [Check-in Date] to [Check-out Date], in room [Room Number].

Upon arrival, I was disappointed to find that the room did not meet the standards of hygiene and cleanliness I expected. Specifically, I observed the following issues:

- The bedding appeared unchanged and showed visible stains and hair from previous occupants.
- The bathroom was not properly cleaned, with dirty towels, unemptied bins, and residue in the sink and shower area.
- There was a general sense of neglect, including dust accumulation on surfaces and dirty floors.

These issues not only affected my comfort but also raised concerns about the overall hygiene and maintenance of the hotel room. I reported these problems to the front desk, but unfortunately, the response was insufficient and the situation was not adequately addressed during my stay.

I strongly believe that every guest deserves a clean and welcoming environment. Therefore, I kindly request that you investigate this matter and take steps to improve the cleanliness standards of your hotel rooms. I also ask for appropriate compensation or a partial refund for the inconvenience and discomfort I experienced.

I would appreciate your prompt attention to this matter, and I look forward to your reply outlining how you plan to resolve the issue. Thank you for your time and understanding.

Sincerely,
[Your Name]