

## Complaint Letter Example: Rude Behavior of Restaurant Staff

[Your Name]  
[Your Address]  
[City, State, ZIP Code]  
[Email Address]  
[Phone Number]  
[Date]

Manager  
[Restaurant Name]  
[Restaurant Address]  
[City, State, ZIP Code]

Subject: Complaint Regarding Rude Behavior of Restaurant Staff

Dear [Manager's Name],

I am writing to formally bring to your attention an unpleasant experience that occurred during my recent visit to **[Restaurant Name]** on **[Date]**. Unfortunately, I was deeply disappointed by the unprofessional and discourteous behavior displayed by a member of your staff, which significantly impacted my overall dining experience.

Specifically, **[describe incident(s), e.g., the server greeted my party with a dismissive attitude, ignored our requests multiple times, and responded to a simple question with a sarcastic remark]**. Such behavior was not only unexpected but also unacceptable, considering the standards of customer service I have come to expect from your establishment.

I believe that every customer deserves to be treated with respect and courtesy, and my experience was far from this ideal. The rude conduct of your staff left my guests and me feeling uncomfortable and dissatisfied, which is regrettable for an otherwise reputable restaurant.

I hope you will take this matter seriously and address it appropriately. I respectfully request an acknowledgment of this letter, an apology for the inconvenience caused, and assurance that proper steps will be taken to ensure more professional and respectful behavior from your staff in the future.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,  
[Your Name]