

Date: [Insert Date]

To,  
Customer Service Department  
[Company Name]  
[Company Address]  
[City, State, ZIP Code]

Subject: Complaint Regarding Broken Kitchen Gadget Not Functioning as Advertised

Dear Sir/Madam,

I am writing to formally lodge a complaint regarding a broken kitchen gadget that I purchased from your company on [Purchase Date], with order number [Order Number]. This letter serves as a formal **complaint regarding a broken kitchen gadget** that is not functioning as advertised. The gadget was purchased with the expectation of reliable performance and durability, but it has failed to meet these standards.

Since the time of purchase, I have experienced several issues, including:

- Malfunctioning components
- Performance inconsistency

These problems have caused me considerable inconvenience and dissatisfaction.

As a valued customer, I had anticipated a high-quality product that would meet my needs as described in your advertising materials. Unfortunately, this has not been the case. Therefore, I kindly request a prompt resolution to this matter, such as repair, replacement, or refund, to restore my confidence in your products and service.

I have attached copies of my purchase receipt and warranty information for your reference. Please let me know the steps required to process my complaint, and how soon I can expect a resolution.

I look forward to your swift response to this matter. Thank you for your attention and cooperation.

Sincerely,  
[Your Name]  
[Your Address]  
[Your Phone Number]  
[Your Email Address]